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Under the Paperwork Reducti STATEMENT UNDER 37 CFR 3.73(b) Applicant/Patent Owner: Craig E. Matson et al. Application No./Patent No.: 10/764,171 Filed/Issue Date: January 22, 2004 Entitled: Automated Teller Machine Voice Guidance System and Method American Express Travel Related Corporation Services Company, Inc. (Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.) states that it is: 1. the assignee of the entire right, title, and interest; or an assignee of less than the entire right, title and interest. The extent (by percentage) of its ownership interest is_ in the patent application/patent identified above by virtue of either: A 🖊 An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 014783 , Frame 0847 , or for which a copy thereof is attached. OR A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown 1. From: The document was recorded in the United States Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached. 2. From: The document was recorded in the United States Patent and Trademark Office at _____, Frame _____, or for which a copy thereof is attached. 3. From: To: The document was recorded in the United States Patent and Trademark Office at , Frame , or for which a copy thereof is attached. Additional documents in the chain of title are listed on a supplemental sheet. Copies of assignments or other documents in the chain of title are attached. [NOTE: A separate copy (i.e., a true copy of the original assignment document(s)) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.081 The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee. Signature Date Jonathan Berschadsky (212) 218-2282 Printed or Typed Name Telephone Number

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Attorney for Applicants

Title

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Name	Stephen P. Norman				Telephone	212-640	-5583
Title Senior Vice President - Corporate Secretary							
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